

# **Oracle Banking Digital Experience**

**Quick Snapshot User Manual  
Release 18.2.0.0.0**

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# 1. Preface

## 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## 1.3 Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## 1.4 Structure

This manual is organized into the following categories:

*Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.

*Introduction* provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

## 1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 18.2.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

## 2. Transaction Host Integration Matrix

### Legends

|           |  |
|-----------|--|
| <b>NH</b> | No Host Interface Required.                  |
| ✓         | Pre integrated Host interface available.     |
| ✗         | Pre integrated Host interface not available. |

| Sr No | Transaction / Function Name          | Oracle FLEXCUBE Core Banking 11.7.0.0.0 | Oracle FLEXCUBE Universal Banking 12.4.0.0.0 | Oracle FLEXCUBE Universal Banking 14.0.0.0.0 |
|-------|--------------------------------------|---|--|--|
| 1     | Enable Quick Snapshot                | NH                                      | NH   | NH   |
| 2     | Quick Snapshot - Balance Inquiry     | ✓                                       | ✓  | ✓  |
| 3     | Quick Snapshot - Recent Transactions | ✓                                       | ✓  | ✓  |
| 4     | Disable Quick Snapshot               | NH                                      | NH   | NH   |

### 3. Quick Snapshot

Quick Snapshot feature is available on the login page of ZigBank application. Using this option user can view the account summary from mobile application and get the important account information in a single view without going on the dashboard.

Quick Snapshot displays the account balance of Current and Savings account and last 5 transactions on those accounts.

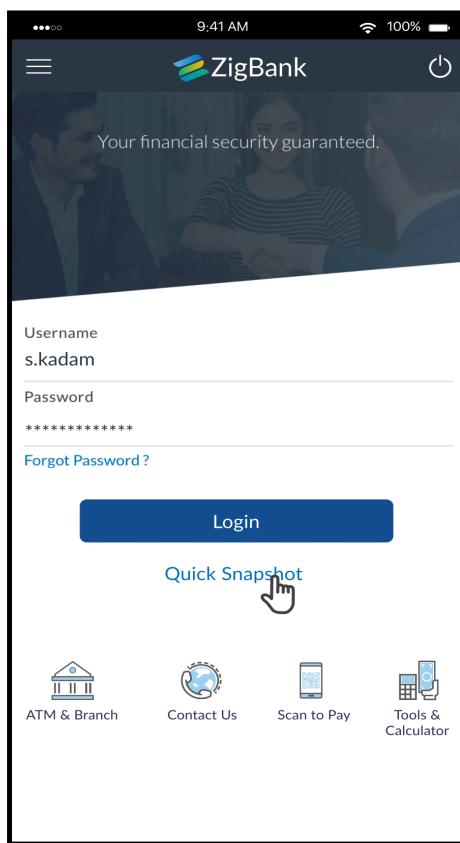
#### Pre-Requisites

- The User must download ZigBank application and have a valid account with bank with online banking enabled.

#### To view accounts summary:

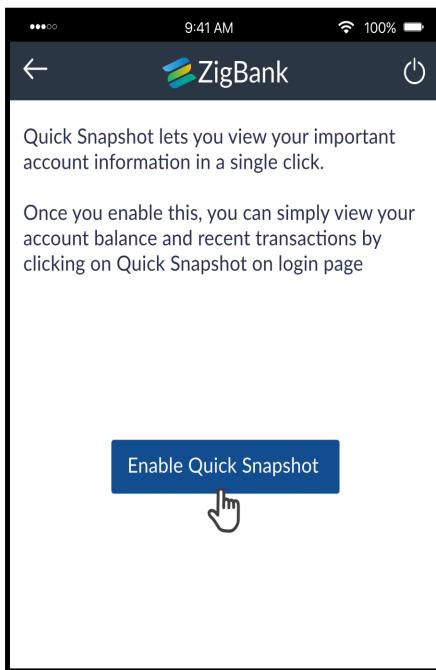
- Launch the **Zigbank** application page. The **Zigbank** login page appears.

#### Zigbank Home Page



- In the **Username** field, enter the user ID.
- In the **Password** field, enter the password.
- Click **Quick Snapshot** to view the account details. The **Enable Quick Snapshot** screen appears. This is in case of scenario wherein the user is enabling quick snapshot for the first time.

## Enable Quick Snapshot



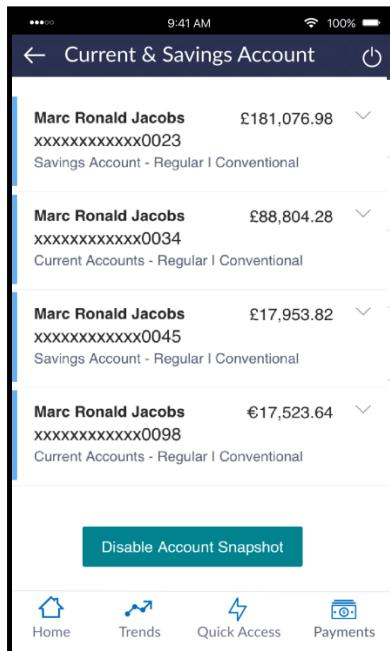
6. Click **Enable Quick Snapshot** for enabling quick snapshot.
7. User is navigated to the account snapshot

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Note: This is one time activity for enabling the quick snapshot. From next time user will directly be taken to account snapshot after clicking on **Quick Snapshot** button.

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## Account Snapshot

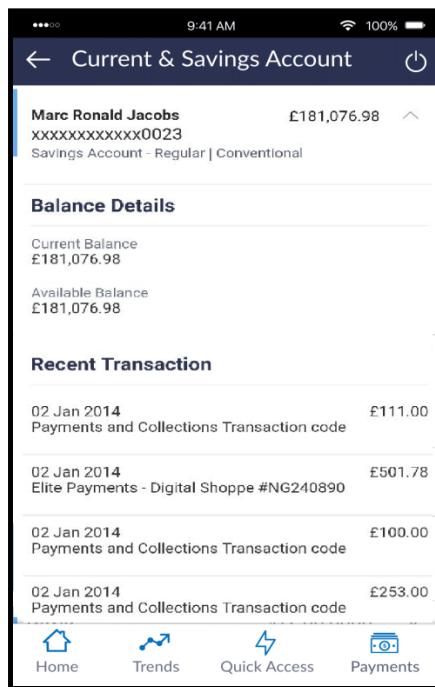


- Click  to view the balance details (Current and Available Balance) and also the last 5 transactions of accounts.  
OR  
Click **Disable Quick Snapshot** to disable the quick snapshot feature.

Note: Click  to close the account details.

Once the user disables Quick Snapshot, he/she will have to enable it again to view the Quick snapshot.

## Account Balance and Recent Transaction Details



### Field Description

| Field Name                 | Description  |
|----------------------------|--|
| <b>Account Nickname</b>    | The nickname given to the account by the account holder. |
| <b>Account Number</b>      | Account number in masked format.                         |
| <b>Net Balance</b>         | The amount that can be withdrawn from the account.       |
| <b>Balance Details</b>     |  |
| <b>Current Balance</b>     | The current balance in the account.                      |
| <b>Available Balance</b>   | The current available balance in the account.            |
| <b>Recent Transactions</b> |  |
| <b>Date</b>                | Date on which the transaction was performed.             |
| <b>Description</b>         | Short description of the transaction.                    |
| <b>Amount</b>              | Transaction amount.                                      |

## **FAQs**

**1. What is the benefit of using Quick Snapshot feature?**

Quick Snapshot is a quick & convenient way to access your accounts summary, without any need to login to application.

**2. Who can use Quick Snapshot feature?**

Any Zigbank customers who has downloaded mobile application can use this feature

**3. Is this feature available for all type of accounts (Current, Savings, Loan, Deposits and Credit Cards)?**

No, this feature is only available for Current and Savings accounts.

**4. How can the user disable Quick Snapshot?**

User can anytime disable this feature by clicking on Disable Quick Snapshot button on the Quick Snapshot screen.

**5. Do I need to authenticate myself with my credentials/ alternate login every time I access quick snapshot?**

You will need to authenticate only when you are enabling quick snapshot, subsequently clicking on quick snapshot will display the account summary and recent transactions without any authentication.